

SLSA Assessing App User Guide V9



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SLSA Assessing app

The Surf Life Saving Australia (SLSA) Assessing app has been created for Surf Life Saving Australia assessors, endorsed delegates and administrators to perform assessment activities on their mobile or tablet device. Assessors can record assessment results within the Assessing app and data is updated directly to the SLS member's record in Surfguard and their eLearning account in the etrainu Learning Management System (LMS).

This user guide will demonstrate how to navigate through the app and perform assessment activities. Some functions within the app do not require an internet connection, however you will need to ensure that you have an internet connection on your device to install the app and complete a number of the functions including the sending of the data collected to SurfGuard.

How to install the app

Apple Users

- 1. Go to the Apple App Store (https://www.apple.com/au/app-store/)
- 2. Search 'SLSA Assessing' and select the one which looks like the below screenshot.



3. Click *install* to install the Assessing App or update to download the latest version of the app.

Android Users

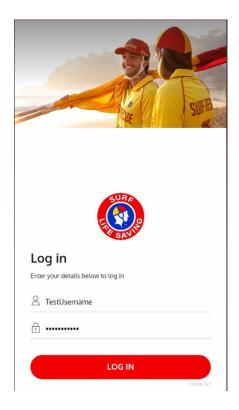
- 1. Go to the Google Play Store (https://play.google.com/store)
- 2. Search 'SLSA Assessing' and select the one which looks like the below screenshot.



3. Click *install* to install the Assessing App.

How to log into the app

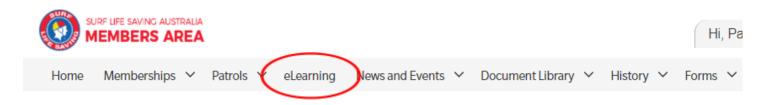
- 1. Open the SLSA Assessing App
- 2. Enter your SLS Members Area username and password
- 3. Click Login.



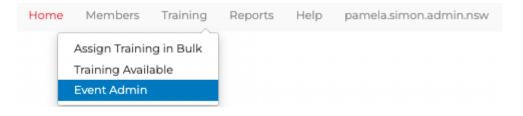
How to access the app on a desktop

SLS members with administrator access can access the desktop version of the SLSA Assessing app via the SLS Members Area eLearning platform.

- 1. Login to the SLS Members Area (members.sls.com.au)
- 2. Click eLearning, and then select Login to eLearning
- 3. If necessary, switch to an account with administrator access.



4. Select *Training, Event Admin. T*his will open the Assessing app in a new window and automatically log you into the new app also.



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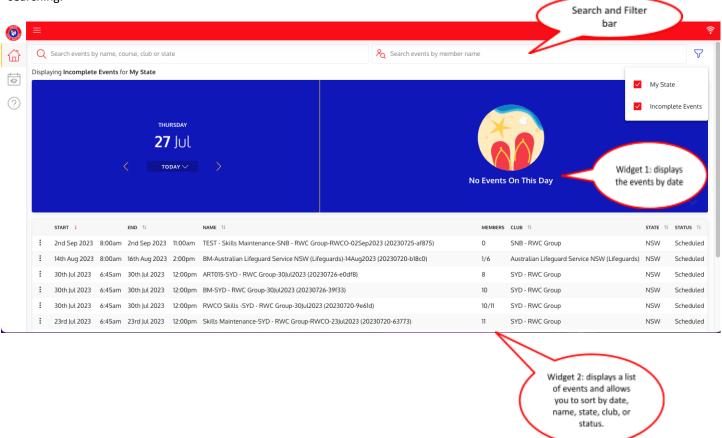
The Dashboard

Once you have logged in you will arrive on the dashboard. This page has two widgets that display assessment events. The first one (in the blue box) displays the events by date. The second widget (events table below the blue box widget) displays a list of events and allows you to sort the events by date, name, club, state or status.

To view an assessment event, you can click on the events in either widget and the app will take you to the page for that event you selected.

The search and filter bar above the two widgets allows you to adjust the events displayed in both widgets. You can search for events by name, course, club or state covered within the event. You can also search for events by the member's name. You can also filter events displayed in both widgets by adding or removing the filters by pressing the filter button at the far right of the search bar and adjusting the filter options as per the screenshot below. Filter button =

Note: The 'Incomplete Events' and 'My State' filters are selected on login to the app by default. Always check the filters before searching.

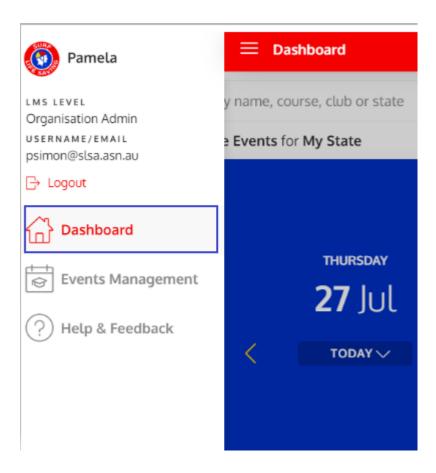


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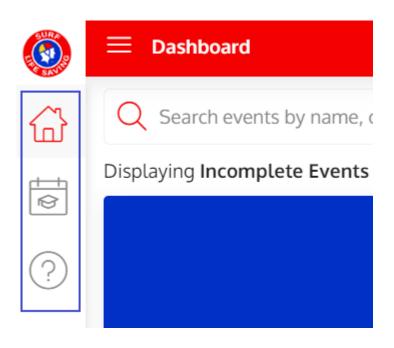
App Menus

The app's primary menu can be accessed by pressing the menu button beside the SLS logo at the top left of the app as highlighted in the image below. This is also known as the hamburger!

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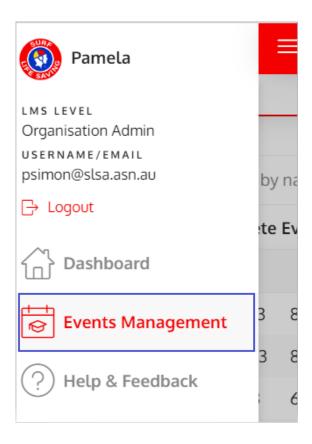
From here, you can logout of the app or access the *Dashboard* page, *Events Management* page or the *Help and Feedback* page. You can navigate between these pages also when the main menu is collapsed by pressing the icons in the side menu as indicated below.



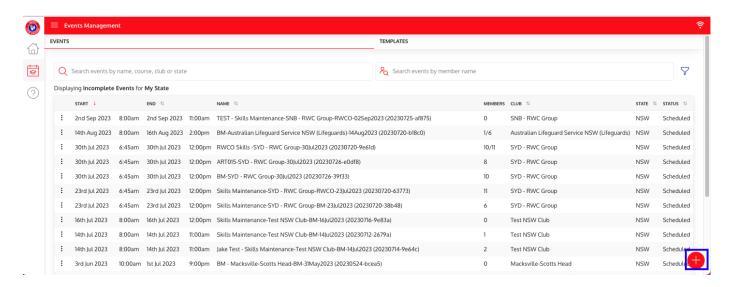
Events Management

Create Events

To create events, use the main app menu to navigate to the Events Management page.



To create an event, press the plus button 😑 in the bottom right corner of the page.



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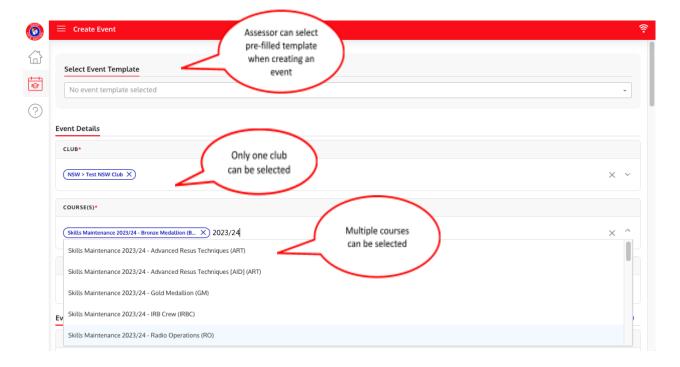
Select the Event Template: Assessors can now use a prefilled template when creating an event.

Select the club: The event is related to by typing the name of the club to reveal options in the club selector.

Note: Only one club can be selected. Once selected, the club will be displayed in a blue box as per the screenshot below.

Select the course(s): To be assessed at the event by typing the name of the course or courses to reveal options in the course selector. Once selected, the course will be displayed in a blue box as per the screenshot below.

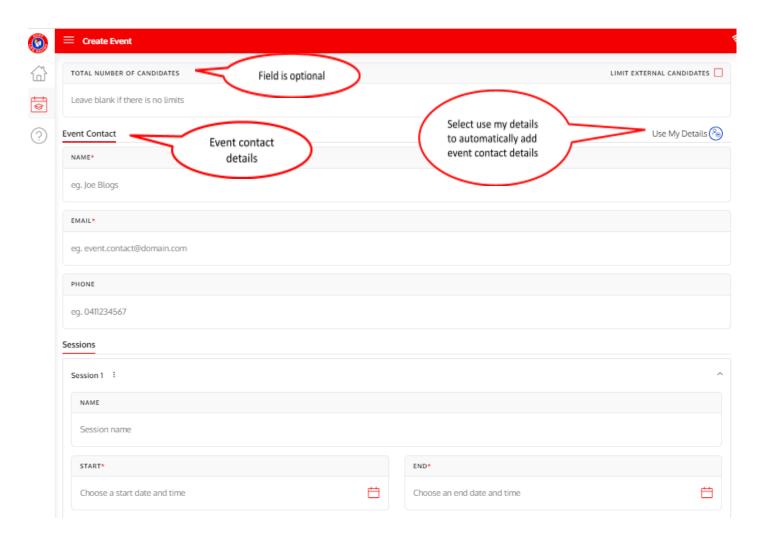
Note: Ensure that you enter all of the courses that you wish to assess in the event before you select your assessors.



A limit on the **number of candidates** that can enrol into the event can be set in the next field as shown in the image below. This field is optional and should be left blank if no limit is to be set.

Note: An additional drop down will appear if you select Limit External Candidates and you will need to advise the maximum number.

Select the option 'Use My Details' to automatically populate the event contact details. This is a mandatory field and must be filled in. The phone number field is optional as per the screenshot below.

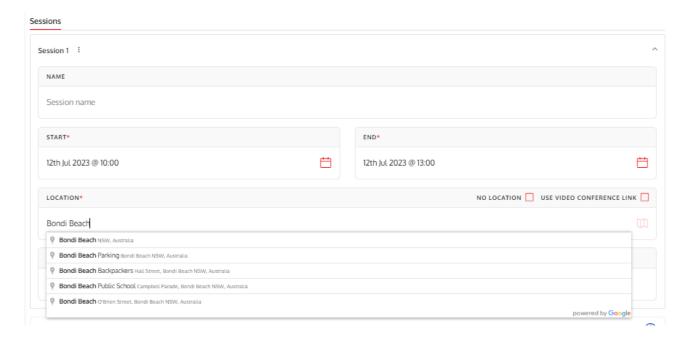


Sessions: This is where the actual date and time of the assessment(s) are scheduled and the session name will be created (you can also name the session). It is possible to set up one or more sessions for each event. Select the calendar icons to display the date and time picker widgets for the 'start' and 'end' fields. Remember to select 'Set' afterwards to save your selection.

Note: The 'End' time for the event will be automatically populated as three hours after the start date. Please amend this if required.



Location: Select a location for the learning session by typing either a name of a place or an address in the location field. The location field uses Google's Maps service to assist with selecting a location. Find the desired location by scrolling within the results window and then pressing a location to select it. Members enrolling into the event will then be sent the location and be able to use Google Maps to get there if required.



The location field can also be used to search for standard addresses in the Google Maps database if you are using a training room location.

No Location: This can be chosen if no location is to be advised.

Use Video Conference Link: A video conference link can be provided in this section and set to your timezone.



Special Instructions: Instructions can be advised for your location meeting points for your members.



Selecting Assessors: To select one or more assessors, start to type the first name and then the surname of the assessor in the assessors' field. This field will only provide those assessors, facilitators or endorsed delegates that have the appropriate awards within Surfguard to assess the course(s) you have selected in this event.

The full name and club of the qualified assessor will be displayed, including the courses they are qualified to deliver as in the screenshot below to the left. If there are multiple assessors displayed, select the correct one.



Once selected, the assessors name will be displayed in a blue box as per the screenshot below.



Ensure that you have entered all of the courses that you wish to assess in this event before selecting your assessors. If you need to add an additional course after an assessor has been entered:

- 1. Delete the assessor from the event
- 2. Add the additional course(s)
- 3. Add the assessor again for the event

Note: If an assessor is not appearing they may not be eligible in Surfguard to assess the course or they have not yet logged in. If this occurs please contact SLSA Helpdesk.

Once the admin has finalised the setup of the session, it is possible to setup another session by either pressing the **Add Session** plus button or by cloning the session that has already been created as per the following screenshot.



The system will pre-populate a name for the event, or you can create a logical name. You can also advise an event overview in the event description as per the screenshot below.



In the **Event Resources** section, event administrators can add links to web URLs for those attending the event to review prior. This section is optional.



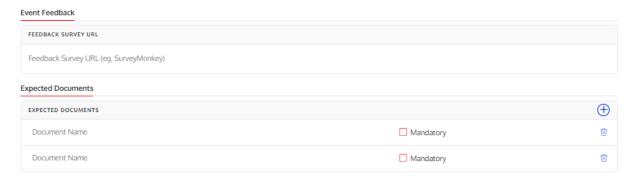
Event administrators can specify different **notification** options for the event. Administrators can specify when event reminder notifications will be set as well as post enrolment instructions to be included in enrolment emails sent to members as shown in the image below. Additionally, event administrators can also choose to send an email to members once the event has been completed.



Event Feedback: Event administrators can request feedback from participants who attended the event. Administrators can configure external feedback survey links (e.g. Jotform, SurveyMonkey, Delighted etc) in the event configuration page and the Assess App will send notifications to participants at the end of the event to ask them to provide feedback via the configured survey link.



Expected Documents: Event administrators can also add expected documents and mark it as mandatory.



The **Advanced Settings** allow various aspects and features to be enabled or disabled as desired. The below screenshot shows what the default settings are.

Private Event: This setting makes the event not visible to members on the event calendar. This can be used as an invite only event and the event administrator can only add the members.



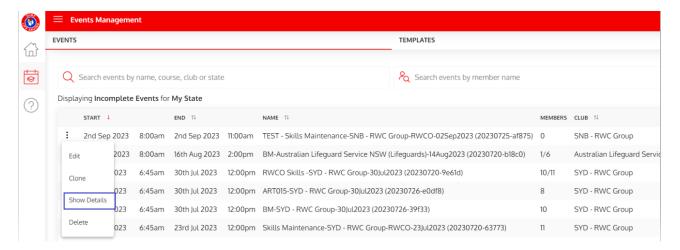
Once the event administrator has confirmed that all the event details are correct, press the **Create Event** button to create the event.



Once the event is created, the assessors selected will be notified of the event via email and will be emailed a calendar attachment to add the event to their personal calendars.

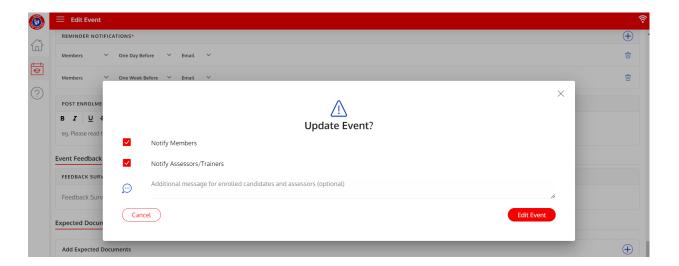
Events can be **edited**, **cloned**, **or deleted** by pressing the menu button on the left of each event in the Events Management page as per the following screenshot.

You can also click 'show details' to find out the event details so you don't need to click into the event.



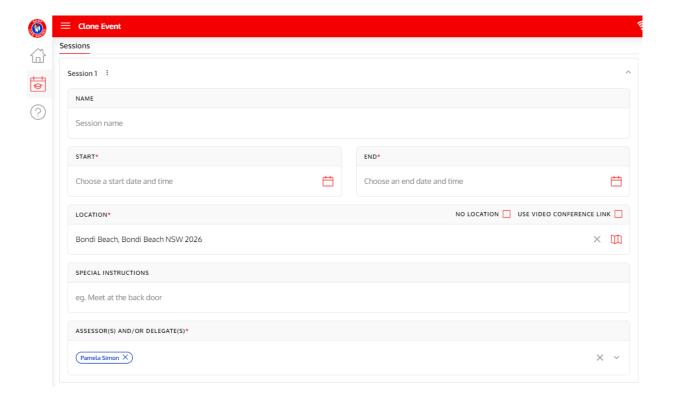
Edit Event

It is possible to update details of the event via the **Edit Event** page. Once the updates to the event are made and **'Edit Event'** has been pressed at the end, the event administrator will be presented with a popup to confirm they wish to update the event. They will also be asked if the app should send a notification to members and assessors regarding the event modification. Administrators can also include an additional message for notification recipients that will be included in the email notification.



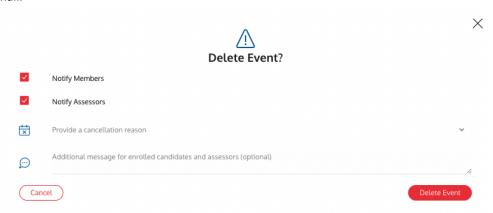
Clone Event

If an Event Administrator wishes to clone an event, pressing the clone event button will open the Clone Event page with all details of the event that is being cloned copied to the new event. The start and end fields will be blank however and must be set for the new event.



Delete Event

Similarly, if an event administrator wishes to delete an event, they will be presented with a popup asking them to confirm they want to delete the event. Admins are able to choose whether notifications are sent to assessors/trainers and/or members when an event is deleted. Please note that the default option will be that an email notification will be sent to assessors and enrolled members. Administrators can include an additional message for notification recipients that will be included in the email.



Member Enrolment

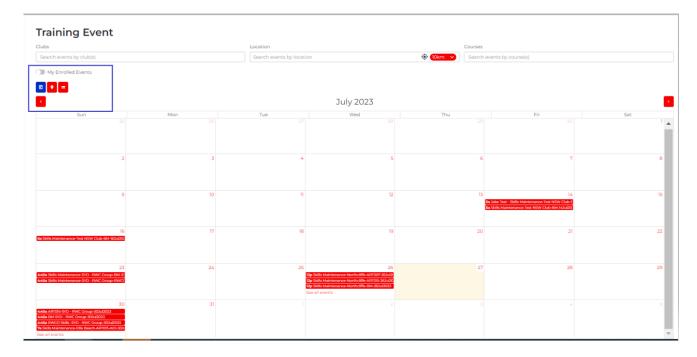
Members can enrol into events via the eLearning Portal by selecting *Training Event* as per the image below.



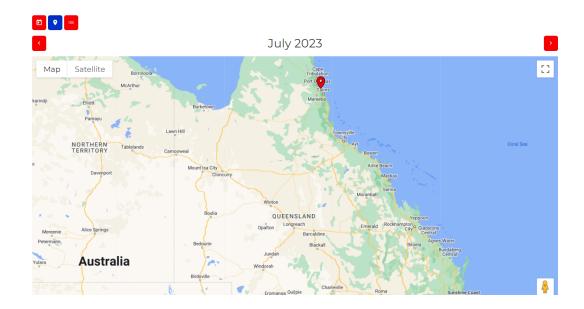
Members can view all events that have been created and they can search for events based on the organising club, the event location and/or the courses covered in the events (as per the image screenshot above).

Members can view events they have enrolled into by clicking on the toggle next to 'My Enrolled Events'.

Members can also view events in a list view or by google maps by pressing the buttons as shown in the image below.



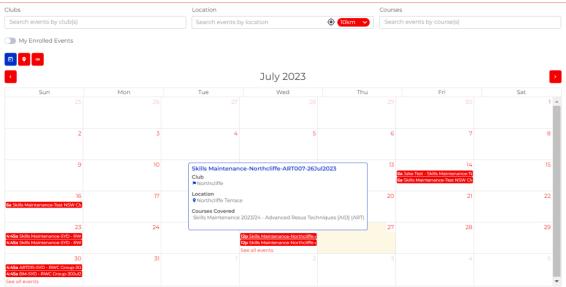
Map View



List View



Members can hover over the different events and a popup will be displayed to show more information about the event.



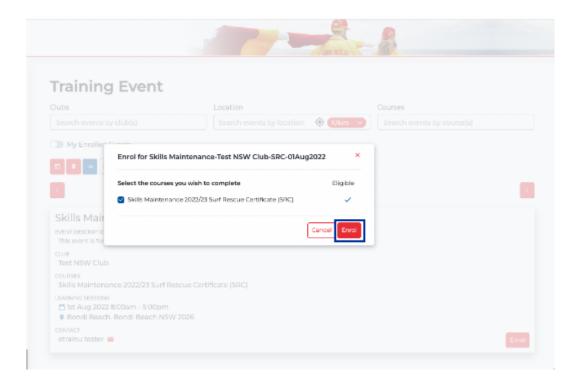
Once a member has found an event they would like to enrol into, select that event and then select the 'Enrol' button at the bottom of the event.



Members will see the following popup requesting them to select the courses they wish to be assessed for at the event. Members should press the Enrol button to confirm their enrolment.

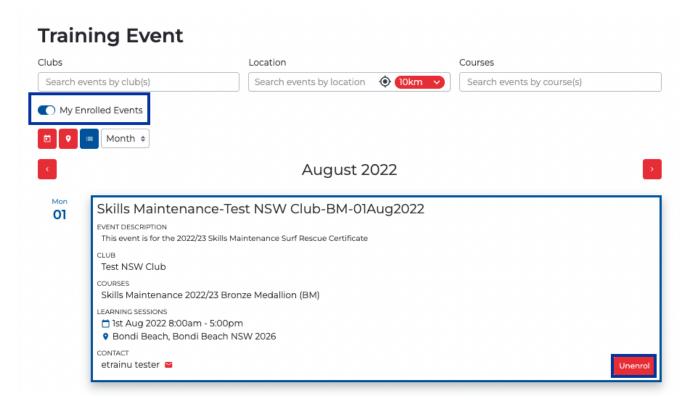
It will also display whether the member is eligible for the event. If they're not it will advise the pre-requisites and to contact the SLSA Helpdesk.

Note: Members may need to rotate their device to view the Full Name of the award.



Once enrolled, the Training Event page will highlight events the user is enrolled in blue within the calendar and list views. The following image also shows the 'My Events Only' button that can be used to enable users to show the events they are enrolled into.

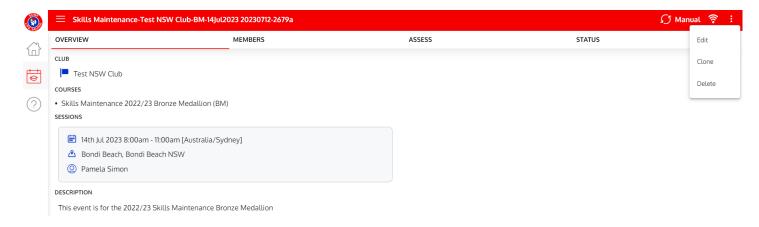
Members are also able to unenroll from an event within the Training Event page. To do this, they should select the event they wish to unenroll from, and then click the 'Unenrol' button as per the image below.



Event Pages

After selecting an event, the app will navigate to the page for the selected event. The event page has four tabs within it (Overview, Members, Assessments and Status). The next sections describe the functionality within each tab.

In addition to the four tabs, there are a number of specific functions for Event Pages that can be accessed in the menu at the top of the app (top right-hand side of the red menu bar) as shown in the image below.



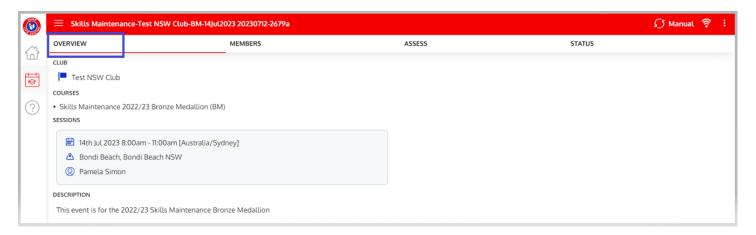
As per the image above, there is a **contextual menu** that can be accessed by pressing the button on the far right (i.e. the button with three vertical dots). Pressing this will present a contextual menu that changes depending on the tab you have selected. It will however always contain the options of *Edit*, *Delete* and *Clone*. Selecting one of these will direct the user to one of the pages described in the Events Management section below.

The second button from the right is the **online/offline** button. This allows you to still operate the app if you are in an area with poor connectivity. The final button is the **refresh** button. This button can be used to refresh the event and is useful when there are multiple assessors for an event however it is set to refresh every 1 minute.



Overview tab

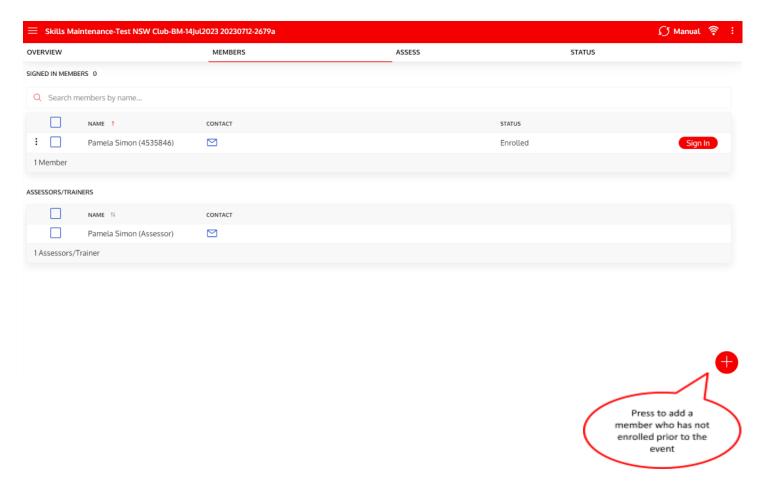
The overview tab displays the key event details including the event date and times, location, organising club and a short description of the event.



Members tab

The Members tab allows you to:

- View all members that have enrolled into the event
- Enrol or Sign-in members for the event
- Contact members via email
- Review a member's status for the event



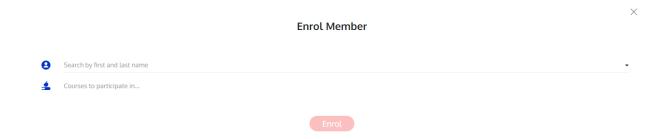
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Adding a member to an event

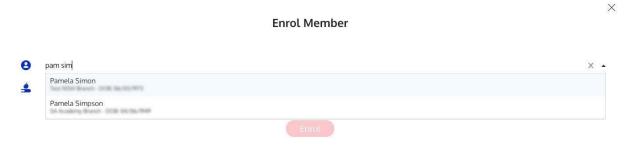
If you have a member who hasn't enrolled prior to the event, you can add the new member by selecting the round 🙃 button in the bottom right-hand corner (as per the screenshot image above). The sign in window will pop up and you will be required to enter the following details about the member to complete the registration:

- Member's first and last names
- The course/s they are being assessed

The following screenshot shows how to use the member search within the sign in popup.

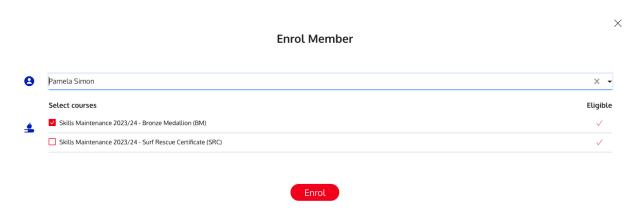


The member's first and last names must be entered. You can enter parts of each name to assist with searching e.g if you are looking for Pamela Simon, you can enter 'Pam Sim' to show possible combinations of member names. The date of birth and branch membership for each member is also displayed to assist in identifying the correct member.



If the member is not found it is most likely because they are not registered for the current season or they do not hold the prerequisites for the awards that have been selected.

The following screenshot shows how to select a course to enrol the member for within the event.

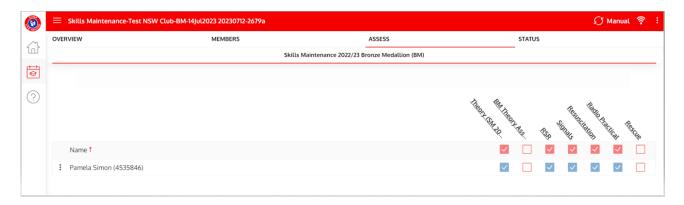


Once all details have been completed for the member, press the 'Sign in' button at the bottom of the popup to sign in the member for the event and record their attendance.

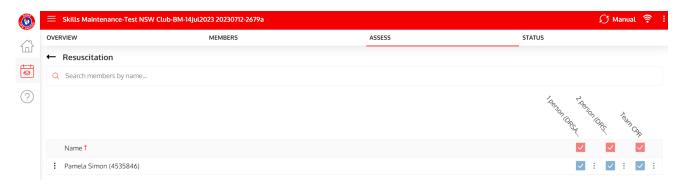
Please note that multiple app users can sign in members at once for an event.

Assess tab

The assessments tab allows you to view all courses and the assessment items covered within the event. The assessments tab allows you to assess members or navigate to the specific assessment page for a particular assessment (e.g. Resuscitation). The primary assessment tab is shown in the following screenshot.



To navigate to a specific assessment page, you can select the assessment titles, the Resuscitation assessment page is shown below and contains a number of assessments for each member.



To assess a member as competent for a particular assessment, press the relevant checkbox in either the primary assessment tab or the specific assessment page table.

If you need to record additional notes relating to an assessment for a member, select the secondary menu next to the checkboxes (i.e. three vertical dots) on the sub-assessment pages. You will be presented with a popup like the one in the screenshot below that will allow you to record notes or times depending on the setup of the assessment item.



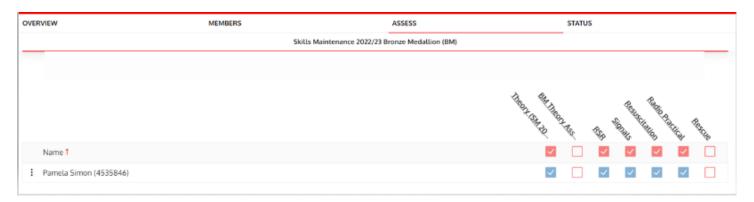
To navigate between the primary assessment page and the sub-assessment pages, use the back arrow next to the sub-assessment page heading as highlighted in the image below.



Please note that multiple app users can assess members at the same time. To see the latest assessment data, press the Refresh button to refresh the data presented within the assessment pages.

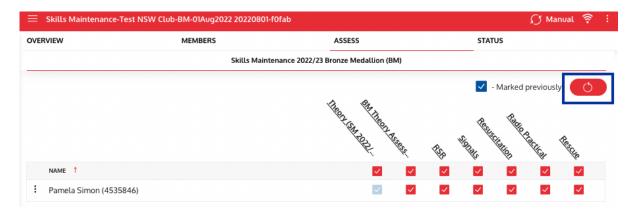
Assessment results which are marked in blue

Assessments highlighted in blue have been marked and completed previously and you are unable to untick these. These could have been completed from a previous event or an eLearning component in the LMS and are unable to be altered.



Undo Feature

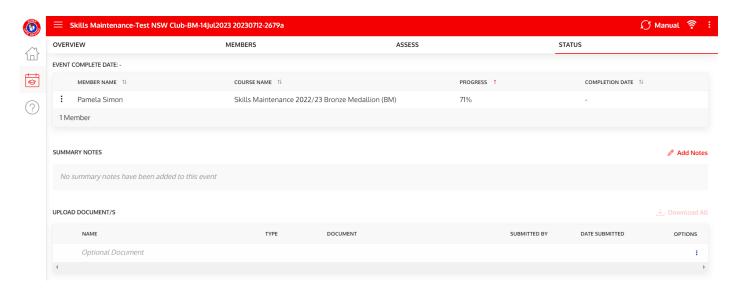
If you accidentally mark a user competent for an assessment you can undo this by clicking the undo button (circled in the screenshot below). There is a maximum of five (5) undo's at a time.



Status

The Status tab provides an overview of the members that are complete or incomplete for the courses covered in the event and provides a button to enable an event to be marked as complete which will initiate a push of all award updates into SurfGuard from the LMS.

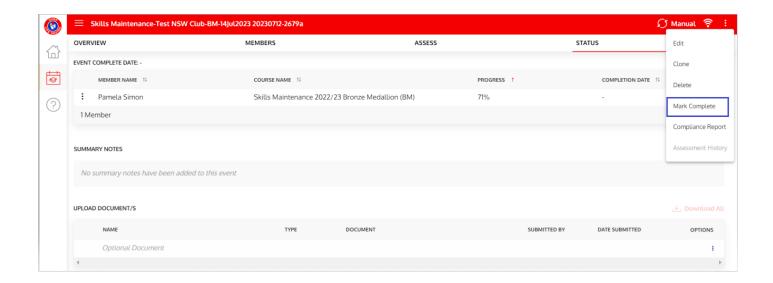
You also have the option to add in Summary Notes and to add/download documents for the session.



Once all assessment activities have been completed for an event, go to the top right of the page, click on the three dots to get a drop-down menu, and click on the 'Mark Complete' button as shown in the image below.

This will put the event in a read only state and will then push data from the Assessing App to update award information in Surfguard for completed members. Members who were not competent will have the assessments saved and when added to future events they will be automatically marked (their results will appear in blue and therefore cannot be changed).

Note: If the event is not marked as complete, it will remain open without processing the assessment results and the member's courses will remain in progress.



Help Centre

If you require any technical support, you can submit a request for further assistance to the SLSA IT helpdesk at https://support.sls.com.au/ You can also access FAQ and videos which may assist you further in using the features of the Assessing App.

Providing feedback to SLSA

Your constructive feedback on the SLSA Assessing App will greatly contribute towards improving SLSA Learning and Development resources.

All resources developed by SLSA are reviewed regularly and updated as required. Constructive feedback can be supplied by contacting SLSA using the details below.

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